

Data for month ending – Aug'25

S. No.	Received from	Carry forward from previous month	Received during the month	Total Pending	Resolved	Pending at the		Average resolution time (In days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	0	37	0	37	0	0	3.2 days
2	SEBI(Scores)/Direct/ODR	3	20	0	23	0	0	5.2 days
3	Stock exchanges	17	105	12	110	12	0	5.9 days
4	Others (If Any)	4	10	2	12	2	0	8.3 days
	Grand Total	24	172	14	182	14	0	5.6 Days

Trend of monthly disposal of complaints

S. No	Month	Carry forward from Previous Month	Received	Resolved	Pending at the end of the month
1	Apr-25	13	264	250	27
2	May-25	27	235	252	10
3	Jun-25	10	206	211	5
4	Jul-25	5	222	203	24
5	Aug-25	24	172	182	14
6	Sep-25				
7	Oct-25				
8	Nov-25				
9	Dec-25				
10	Jan-26				
11	Feb-26				
12	Mar-26				
	Total		1099	1098	

Trend of annual disposal of complaints

Sr. No	Financial Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
	2018-19	11	941	924	28
	2019-20	28	1301	1278	51
	2020-21	51	3144	3141	54
	2021-22	54	2771	2810	15
	2022-23	15	2122	2137	0
	2023-24	0	4258	4196	62
	2024-25	62	4257	4306	13
	2025-26	13	1099	1098	14
	Grand Total		19893	19890	